

INFORMATION ABOUT PAYMENT ORDER PROCESSING, MUTUAL FUND ADMINISTRATION AND BRANCH OPENING HOURS AT THE END OF 2021

I. PAYMENT SERVICES

Cut-off times for submitting payment orders with the requested due date (i.e. to be debited from the client's account) by the end of 2021:

FORM OF SUBMISSION	DOMESTIC PAYMENT ORDERS	FOREIGN PAYMENT ORDERS
Paper standard payment orders	31 December 2021 by 1:00 pm	
Paper express payment orders to another bank	31 December 2021 by 12:00 pm	---
Online Banking, BusinessNet, Smart Banking, Eltrans 2000, MultiCash, SWIFT FileAct, EuropeanGate and UC eBanking global	31 December 2021 standard payments by 8:00 pm express payments by 1:30 pm	31 December 2021 standard payments by 3:00 pm express SEPA payments by 1:00 pm
SWIFT MT101	31 December 2021 standard payments by 3:00 pm express payments by 1:00 pm	31 December 2021 standard payments by 3:00 pm express SEPA payments by 1:00 pm
Incoming payments	31 December 2021 from another bank by 5:30 pm within the bank by 8:00 pm	31 December 2021* from another bank by 3:00 pm (CZK) from another bank by 4:00 pm (EUR, USD) from another bank by 12:00 pm (other currencies) within the bank by 3:00 pm

*For a foreign payment to be credited in 2021, the bank must receive the incoming payment by the following times on 31 December 2021: 12:00 pm if the beneficiary's payment/account currency is an EU/EEA currency, 3:00 pm for CZK, 4:00 pm for EUR; 12:00 pm if the beneficiary's payment/account currency is not an EEA currency, 4:00 pm for USD.

Payment orders received after these cut-off times will be processed under standard conditions, starting 3 January 2022 or later, depending on the requested due date.

II. BRANCH NETWORK

With the exception of branches with special opening hours, all UniCredit Bank and UniCredit Bank Express branches will be open until 1:00 pm on Friday, 31 December 2021.

The FLORA (Prague) branch has special opening hours and will be open for clients from 24 December 2021 until 2 January 2022 according to the following schedule:

FLORA (PRAGUE) BRANCH OPENING HOURS	
24 December 2021	closed
25 December 2021	closed
26 December 2021	closed
27 December 2021	8:30 am – 8:00 pm*
28 December 2021	8:30 am – 8:00 pm*
29 December 2021	8:30 am – 8:00 pm*
30 December 2021	8:30 am – 8:00 pm*
31 December 2021	9:00 am – 1:00 pm
1 January 2022	closed
2 January 2022	10:00 am – 8:00 pm*

*Standard opening hours

Account closure requests for individuals will be accepted at branches until 23 December 2021 for processing by 30 December 2021. Account closure requests for entrepreneurs and companies will be accepted at branches until 28 December 2021 for processing by 30 December 2021. Accounts will be closed with 2022 dates if the requests are received after these deadlines.

The customer centre will be open without restriction, except on 24 December 2021, from 6:00 pm to 10:00 pm. only, for payment instrument services and blocking cards.

III. CASH TRANSACTIONS

CASH PROCESSING FORM	PAYMENT PROCESSING CUT-OFF TIMES
Cash deposit/withdrawal at branch counters	31 December 2021 by 1:00 pm
Deposit made at a day or night deposit box	31 December 2021 by 1:00 pm
Online deposit made at UCB CZ ATMs*	31 December 2021 by 6:00 pm
Cash delivery for later processing	31 December 2021 by 10:00 am
Deposit made to a credit card	31 December 2021 by 1:00 pm

*Deposits at UCB CZ ATMs will be again available on 1 January 2022 from 7:00 am.

IV. MUTUAL FUNDS ADMINISTRATION

CZECH FUNDS AMUNDI CR (INCLUDING THE RYTMUS PROGRAMME)	TAKEN OUT THROUGH AMUNDI
Investment in mutual funds	
Crediting financial resources to the fund's account (for the subsequent investment)	14 December 2021 by 5:00 pm
Exchanging units	
Accepting a duly filled-in and signed Application for Exchange delivered to Amundi	14 December 2021 by 5:00 pm
Accepting and collecting a duly filled-in and signed Application for Exchange – online signature (verification by text message code)* by Amundi	16 December 2021 by 5:00 pm
Redeeming units	
Accepting a duly filled-in and signed Application for Redemption, including the required annexes (in the case of redemption to the credit of an account held with UniCredit Bank) delivered to Amundi	14 December 2021 by 5:00 pm
Accepting a duly filled-in and signed Application for Redemption, including the required annexes (in the case of redemption to the credit of an account held with another financial institution in the Czech Republic) delivered to Amundi	14 December 2021 by 5:00 pm
Accepting and collecting a duly filled-in and signed Application for Redemption – online signature (verification by text message code)* by Amundi	16 December 2021 by 5:00 pm

LUXEMBOURG FUNDS: AMUNDI FUNDS, AMUNDI S.F., AMUNDI FUND SOLUTIONS, CPR INVEST, KBI FUNDS, FIRST EAGLE AMUNDI AND AMUNDI UNICREDIT PREMIUM PORTFOLIO (INCLUDING THE RYTMUS PROGRAMME AND THE U INVEST PLUS PRODUCT)	TAKEN OUT THROUGH AMUNDI
Investment in mutual funds	
Crediting financial resources to the fund's account (for the subsequent investment)	13 December 2021 by 5:00 pm
Exchanging units	
Accepting a duly filled-in and signed Application for Exchange delivered to Amundi	13 December 2021 by 5:00 pm
Accepting and collecting a duly filled-in and signed Application for Exchange – online signature (verification by text message code)* by Amundi	16 December 2021 by 5:00 pm
Redeeming units	
Accepting a duly filled-in and signed Application for Redemption, including the required annexes (in the case of redemption to the credit of an account held with UniCredit Bank) delivered to Amundi	13 December 2021 by 5:00 pm
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Accepting and collecting a duly filled-in and signed Application for Redemption – online signature (verification by text message code)* by Amundi	16 December 2021 by 5:00 pm

RENTIER INVEST (RI) + ZLATÁ RYBKA + U INVEST	TAKEN OUT THROUGH AMUNDI
Investment in the programme	
Crediting financial resources to the account (for the subsequent investment)	13 December 2021 by 5:00 pm
Redeeming units	
Accepting a duly filled-in and signed Application for Redemption, including the required annexes (in the case of redemption to the credit of an account held with UniCredit Bank) delivered to Amundi	13 December 2021 by 5:00 pm
Accepting a duly filled-in and signed Application for Redemption, including the required annexes (in the case of redemption to the credit of an account held with another financial institution in the Czech Republic) delivered to Amundi	13 December 2021 by 5:00 pm
Accepting and collecting a duly filled-in and signed Application for Redemption – online signature (verification by text message code)* by Amundi	16 December 2021 by 5:00 pm

*Unless signed online (Application verified by text message code), i.e. the bank will send an e-mail to Amundi with a scan of the hand-signed Application on behalf of the bank and the client. The cut-off times for receipt are the same as for emailing (see above).

CZECH FUNDS AMUNDI CR (INCLUDING THE RYTMUS PROGRAMME)	TAKEN OUT THROUGH UNICREDIT BANK
Investment in mutual funds	
Placing a buy order (for the first and subsequent investment). Setting up regular investment with the first payment date on the 27th day of the month	27 December 2021 by 10:00 am
Exchanging units	
Placing an exchange order	27 December 2021 by 10:00 am
Redeeming units	
Placing a sell order	27 December 2021 by 10:00 am

LUXEMBOURG FUNDS: AMUNDI FUNDS, AMUNDI S.F., AMUNDI FUND SOLUTIONS, CPR INVEST, KBI FUNDS, FIRST EAGLE AMUNDI AND AMUNDI UNICREDIT PREMIUM PORTFOLIO (INCLUDING THE RYTMUS PROGRAMME AND THE U INVEST PLUS PRODUCT)	TAKEN OUT THROUGH UNICREDIT BANK
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Exchanging units	
Placing an exchange order	27 December 2021 by 10:00 am
Redeeming units	
Placing a sell order	27 December 2021 by 10:00 am