

Approach of UniCredit Bank to data protection



UniCredit Bank has been intent on protecting personal data of its clients, suppliers and other partners. Trust is a basis of our business relationship and personal data protection is one of the pillars on which it stands.

UniCredit Bank has a comprehensive system of rules and processes for securing personal data, be it the bank secrecy, personal data, trade secret or other data. Fundamental rules include Security Policy and Personal data protection of clients and bank secrecy protection. Detailed data protection rules are elaborated in the following rulesh.

- General Information Security Policy,
- Secure Management of Information,
- ICT Security Governance Framework
- ICT Security Architecture,
- ICT Security Management of Technical Vulnerabilities,
- Identity Management and Access Governance,
- Event Incident and Crisis Management Global Policy,
- Security of Application Policy,
- Security of fixed and mobile ICT Systems,
- Security of Multichannel Banking Services,
- Group ICT Threats and Controls Governance Framework

UniCredit Bank applies a high standard of protection of its IT and other systems. Therefore, your data are adequately protected. We implement a lot of measures based on the regularly performed analyses of risks to minimise them, such as for example:

- Control processes and procedures in the data area,
- Processes and procedures for the prevention of data losses (redundant infrastructure, data synchronization between data centres, data back-up and archiving at different places),
- Procedures for the management of user identities and access rights,
- Physical securing of data centres and workplaces (controlled access, electronic security system, a supervisory centre, data processing in secured zones protected by a defined security perimeter with corresponding security barriers and entrance checks),
- Securing of data transmissions (IDS/IPS, firewalls, encryption of data transmissions),
- Securing of end stations and servers (antivirus, firewalls, data encryption),
- Securing of applications (authentication, authorization, activities logging, regular vulnerability testing)

UniCredit Bank keeps detailed records on data processing. The application of individual rights of entities is subject to the GDPR project that is coordinated within UniCredit Group. A contract on personal data protection and processing is entered into with every data processor. The contract specifies rights and obligations in compliance with applicable legal regulations. Procedures for incident reporting are set to ensure the proper and timely reporting of incidents under the GDPR.

If you have any questions on data protection, please do not hesitate to contact us at DPO@unicreditgroup.cz. Your question will be solved by the data protection officer who guarantees the observance of the above mentioned rules and legal regulations.